ORGANIZATIONAL BEHAVIOR

PM08.70

This course defines organizational behavior and identifies the variables and characteristics that influence an individual's behavior in the workplace. Through interactive exercises, students will learn about groups and teams, decision-making processes, and conflict management within an organization. Course activities also cover communication styles, channels, organizational structure, and culture and its impact on employees. Students also learn how to perform a job analysis and job redesign.

PREREQUISITES

- None

LEARNING OBJECTIVES

- Identify the fundamentals of organizational behavior, the types of communication and power in an organization, and examine how they affect organizational behavior.

- Identify the individual characteristics that affect organizational behavior, and the factors that drive individual behavior.

- Identify the ways in which power and politics are used in an organization and the impact of leadership on organizational behavior.

- Identify the elements and types of organizational structure and their effect on organizational behavior, individuals, and groups.

WHO SHOULD ATTEND

- People managers

- Individual employees interested in organizational dynamics and teamwork

COURSE OUTLINE

- Understanding organizational behavior

- Organizational dynamics for individuals

- Group and team dynamics

- Organizational processes

- Power, politics, and leadership

- Organizational structure

- Job and workspace design

- Organizational culture

CLASS LENGTH

- One Day (8 PDUs)